

#### JSS MAHAVIDYAPEETHA

#### JSS COLLEGE FOR WOMEN, CHAMARAJANAGAR

(Affiliated to the University of Mysore and Re-Accrediated By NACC With 'A' Grade CGPA 3.02)

# INTERNAL QUALITY ASSURANCE CELL

FEEDBACK ANALYSIS AND ACTION TAKEN REPORT - 2021-22

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#### FEEDBACK ANALYSIS AND ACTION TAKEN REPORT - 2021-22

The feedback from students, Parents and Alumni for the academic year 2021-22 has been collected by IQAC. The feedback is collected, analyzed and suggestions are made to the appropriate bodies to take action. The main objective of feedback is to analyze the impact of the efforts taken by the institution. The response for the questionnaires were collected on a scale of 5 to 1 as follows: *Strongly Agree* (5), *Agree* (4), *Disagree* (3), *Strongly Disagree* (2), *None* (1). The data obtained in the feedback is tabulated as under.

#### **Feedback - Teachers Appraisal**

| Question  | Avg score | Action taken   |
|---|-----------|--|
| Knowledge Base 4.6                              |           | The required Knowledge –base of the teachers has been  |
|   |           | reminded to execute on contextual contents of the texts, etc.  |
| Communication Skill                             | 4.2       | It has been brought to the notice of the teachers to enhance their communication skills in Teaching - learning process.  |
| Sincerity &<br>Commitment                       | 4.5       | The teachers of all departments have been appreciated of their sincerity and commitment.   |
| Interest Generation                             | 4.3       | The principal have instructed the teachers to adopt innovative techniques/ strategies of teaching as presentation, class seminars, group discussions etc to generate interest regarding subject. |
| Accessibility to<br>Student inside the<br>Class | 4.4       | The demand has been brought to the notice of the teachers to keep their accessibility to the students in the class and beyond their class hours.   |
| Interaction with Students                       | 4.1       | The feedback collected from the stakeholders has been discussed with the teachers.   |
| Punctuality                                     | 4.6       | The teachers of all departments have been appreciated of their punctuality.  |
| Overall Ratings                                 | 4.39      | Under the observations of the principal, the overall rating is satisfactory and has been accepted.   |

## **Feedback – About the Course**

| Question   | Avg<br>score | Action<br>taken  |
|--|--------------|--|
| Double of Course content   |              | Action has been taken to adapt the depth of  |
| Depth of Course content  | 4.8          | the curriculum to achieve effective course   |
|  |              | outcomes.  |
|  |              | The principal has instructed the teachers to   |
| Coverage of the Syllabus   | 4.5          | complete the syllabus within the stipulated  |
|  |              | time by implemented efficient teaching plan  |
|  |              | and to maintain work done.   |
| Relevance of the course for employment, self employment & Higher Education | 4.3          | The feedback contents are considered.  |
| Learning value (in terms of knowledge,                                     |              | The feedback contents to improve the   |
| concepts, skills, analytical abilities and                                 | 4.2          | ability and to solve their academic related  |
| broadening of perspectives   |              | problems and enhance the skills have been  |
|  |              | observed.  |
|  |              | Observations are made to maintain the  |
| Clarity & relevance of textual reading material                            | 4.4          | proper sequence of the Units and Sections  |
|  |              | of the Texts relating to the syllabus.   |
| Availability of study material & books in the library                      | 4.3          | Action has been taken to provide yet more facilities to the students to make use thefacilities available in the library. |
| 0VERALL RATING   | 4.42         | The overall rating has been discussed with the teachers  |

# $Feedback-About\ the\ College$

|                        | Question                          | Avg<br>Score | Action taken  |
|------------------------|-----------------------------------|--------------|---|
|                        |                                   | 4.8          | The Institution has taken measures to maintain      |
|                        | Class room                        |              | the availability of adequate classrooms and         |
|                        |                                   |              | furniture.  |
|                        |                                   | 4.3          | Action has been taken to provide the timely         |
|                        | Laboratory                        |              | laboratory facility to enable them to relate        |
|                        |                                   |              | theory to practice.                                 |
|                        |                                   | 4.4          | The central library has been digitalized with       |
|                        |                                   |              | INFLIBNET, digital book issuing and return          |
|                        | Library                           |              | facility. Students have been informed to make       |
|                        |                                   |              | use of the facility.                                |
|                        |                                   |              | The feedback has been discussed with the canteen    |
| Infrastructure         | Canteen                           | 4.2          | owner and instructed to maintain cleanliness and    |
|                        | Canteen                           |              | hygiene.  |
|                        |                                   |              | The students are satisfied with the availability of |
|                        | Hostel                            | 4.5          | hostel within the college campus.                   |
|                        | Medical Facility                  | 3.6          | Health care center organizes health checkup         |
|                        |                                   |              | programs and health awareness programs for the      |
|                        |                                   |              | students regularly.                                 |
|                        | Evaluation of internal assessment | 4.3          | Under the observations of the Principal the         |
|                        |                                   |              | satisfactory Internal Assessment and                |
|                        |                                   |              | Evaluation system in the college has been           |
|                        |                                   |              | discussed.  |
|                        |                                   |              | Accessibility of the administration has been        |
|                        | Working hours                     | 4.6          | discussed with the office Superintendent and        |
| Office support         |                                   |              | Non-Teaching Staff of the College.                  |
|                        | Courteous services                | 3.9          | The feedback observation has been brought to the    |
|                        |                                   |              | office superintendent notice.                       |
|                        | Knowledge                         | 4.8          | The principal have discussed the feedback with      |
|                        |                                   |              | the teachers.                                       |
| Competency of          |                                   | A A          | The principal have instructed the teachers to       |
| Competency of teachers | Communication ability             | 4.4          | improve their communication ability.                |
|                        | Commitment and sincerity          | 4.6          | The feedback is satisfactory and accepted.          |

| Other<br>Amenities                                     | Placement cell                                       | 4.2  | The feedback has been discussed with the placement officer.   |  |
|--|--|------|---|--|
|  | Entrepreneurship development cell                    | 4.1  | Adequate programs are planned to develop entrepreneurship.  |  |
|  | Communication and Skill enhancement programs         | 4.1  | Communication and skill enhancement programs are to be conducted.   |  |
|  | Internet   | 4.0  | The browsing centre has been provided to the students.  |  |
|  | NSS  | 4.1  | The feedback is considered and been discussed with the NSS officer  |  |
|  | Cultural Activities                                  | 4.6  | The feedback is satisfactory.   |  |
| Extra<br>Curricular<br>activities                      | Organization of Workshops/Seminars/in vited lectures | 4.8  | The feedback is satisfactory and accepted.  |  |
|  | Sports   | 4.3  | As timely care is beingtaken by the Institution, the Sports infrastructure is adequate for students' use. |  |
| Incentives provided by the institution to the students | Academic achievements                                | 4.2  |   |  |
|  | Achievements in sports                               | 4.4  | Felicitations to the academic/ cultural and sports achievers are regularly conducted.                     |  |
|  | Achievements in cultural activities                  | 4.3  |   |  |
| Over all opinion                                       |  | 4.36 | Overall opinion is satisfactory and accepted.   |  |

## Alumni Feedback:

| Question                  | Avg<br>Score | Action taken  |
|---------------------------|--------------|---|
| Library facilities        | 4.1          | The feedback is satisfactory. Action has been taken to digitalization of library.   |
| Computer Facilities       | 3.9          | The principal under the guidance of the management have taken necessary measures to provide computers with high configurations to everyone.           |
| Hostel Facilities         | 4.3          | According to the Principal's observations, sufficient and necessary facilities have been provided to maintain the hostel's quality.                   |
| Co-Curricular Activities  | 4.5          | Necessary measures have been taken to encourage and provide students platform for the co-curricular activities.                                       |
| Sports Activities         | 4.0          | In response to the Alumni, measures have been taken to provide adequate sports facilities under the supervision of the Physical Education Department. |
| NSS Activities            | 3.8          | Under the guidance of the principal, the NSS officer is being instructed to organize NSS camp and other activities.                                   |
| Clubs Activities          | 3.7          | Various clubs have been suggested to organize more student centric programs.  |
| Infrastructure facilities | 4.4          | The feedback is satisfactory and accepted.  |
| Feedback about teachers   | 4.2          | The feedback was discussed with the teachers.   |

#### Parent's feedback:

| Question                         | Avg<br>score | Action taken   |
|----------------------------------|--------------|--|
|                                  |              | Under the observations of the principal and the feedback     |
| Academic progress                | 4.2          | received by the parents, action has been taken to enhance    |
|                                  |              | the academic progress of the students.                       |
|                                  |              | In view to extend Co-curricular activities, the college has  |
|                                  |              | provided opportunities to exhibit the hidden talents of the  |
| Co-Curricular progress           | 4.1          | students through participating in Sports and Cultural        |
|                                  |              | activities.  |
| Complaints about the college     |              | The student's grievance and redressal cell of the college    |
| and its redressal                | -            | assess the complaints and redress the complaints if any.     |
| Approached concerned authorities | -            | When there are no complaints; it is not necessary to         |
| about the complaints             |              | approach the concerned authorities about the complaints.     |
|                                  |              | As the Institution has considered that Students' parents     |
| How often you visit the college? | 4.4          | also the part of the College; the Parents have visited and   |
| The worten you visit the conege. |              | participated in the progressive activities often held in the |
|                                  |              | Campus.  |
|                                  |              | The experienced, committed and dedicated teaching staff      |
| Quality of teaching & learning   | 4.2          | of all faculties has been rendering their service to meet    |
|                                  |              | the demands of the students and parents.                     |
|                                  |              | According to the Principal's observations, all academic-     |
| Do you think that college has    |              | related activities are carried out to the standards set by   |
| student friendly atmosphere      | 4.8          | the College students, which contributes to the College's     |
|                                  |              | positive environment.  |
| Library facilities               | 4.6          | The College has provided adequate libraryfacilities to       |
|                                  |              | enable the students progressive academic performance.        |
|                                  | 3.8          | Action has been taken to provide the timely                  |
| Laboratory facilities            |              | laboratory facility to enable the students to relatetheory   |
|                                  |              | to practice.   |
|                                  |              | To equip the students as active individuals, the             |
| Sports facilities                | 4.5          | Department of Physical Education has provided with           |
|                                  |              | adequate sports facilities.                                  |

