



**JSS COLLEGE FOR WOMEN, CHAMARAJANAGAR**

**5.1.4**

**Grievance Redressal cell  
Repots**

**2019-20**



**JSS MAHAVIDYAPEETHA**

# **JSS COLLEGE FOR WOMEN**

(Affiliated to the University of Mysore & Accredited by NAAC with 'A' Grade CGPA: 3.02)

**CHAMARAJANAGARA: 571313**

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## **GRIEVANCE AND REDRESSAL CELL**

### **ANNUAL REPORT -2019-20**

As suggested by the University Grant commission, New Delhi. The college has established a Grievance and Redressal cell to provide a mechanism of student's grievances. Any students with genuine grievance may approach the cell in person or grievance may be dropped in writing at the letterbox or suggestion box.


#### **Registered Grievances:**

The following grievances were registered and get **redressed within 2 or 3 days**

- To repair broken benches in the classrooms

#### **Redressal:**

The committee meeting held within a week of complaint. The principal presides over the meeting. The grievances were discussed in meeting and the raised complaints were brought into the notice of the respective departments and also to the management. The meeting was resolved to get the grievances redressed in two or three days. No major issues were registered during this year. The committee members are working enthusiastically in solving all kinds of grievances faced by the students. The team members are committed in such a way that every student should complete their graduation without facing any kind of problems in the college.

  
**PRINCIPAL**  
**JSS COLLEGE FOR WOMEN**  
**CHAMARAJANAGAR**