



JSS COLLEGE FOR WOMEN, CHAMARAJANAGAR

5.1.4

**Grievance Redressal cell
Repots**

2017-18



JSS MAHAVIDYAPEETHA

JSS COLLEGE FOR WOMEN

(Affiliated to the University of Mysore & Accredited by NAAC with 'A' Grade CGPA: 3.02)
CHAMARAJANAGARA: 571313

GRIEVANCE AND REDRESSAL CELL

ANNUAL REPORT -2017-18

As suggested by the University Grant commission, New Delhi. The college has established a Grievance and Redressal cell to provide a mechanism of student's grievances. Any students with genuine grievance may approach the cell in person or grievance may be dropped in writing at the letter box or suggestion box.


Registered Grievances:

The following grievances were registered and get **redressed within 2 or 3 days**

- About Cleanliness of bath rooms
- To provide sufficient dustbins
- About the repair of Vending machine
- About poor functioning of the vending machine
- To issues more books in the library during the exam time

Redressal:

The committee meeting held within a week of complaint. The principal presides over the meeting. The grievances were discussed in meeting and the raised complaints were brought into the notice of the respective departments and also to the management. The meeting was resolved to get the grievances redressed in two or three days. No major issues were registered during this year. The committee members are working enthusiastically in solving all kinds of grievances faced by the students. The team members are committed in such a way that every student should complete their graduation without facing any kind of problems in the college.


PRINCIPAL
JSS COLLEGE FOR WOMEN
CHAMARAJANAGAR